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To whom it may concern;

I have been using BuildingReporter at Qualicum Beach since approximately May 2009; it has proven to be an efficient system that is easy to use. Currently I'm using BuildingReporter on a daily basis for inspections of Simple and Complex Buildings, Renovations, and Accessory Structures. I have been able to work with Noratek requesting a number of item changes or revisions and I have received excellent service.

BuildingReporter helps me conduct consistent thorough inspections while providing immediate feedback via email to my contractors and home owners. Further the web interface allows me to quickly access and retrieve the inspections.

One final feature noteworthy is the ability to attach photos; this greatly reduces the likely hood of uncertainties after construction with the contractors and home owners. Thus over time the ability to ensure complete and consistent inspections with an automated method of ensuring deficiency follow-up will help reduce the town's risk.

Yours truly,

Mark Eshpeter, RBO Building Inspector