



MOOSE JAW FIRE DEPARTMENT

Office of the Deputy Fire Chief

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To Whom It May Concern:

Re: CityReporter Testimonial

The City of Moose Jaw Fire Department has been using CityReporter since 2022.

Before CityReporter, our inspections program relied on customized but still rather fire world generic paper forms with duplicate copies for the occupancy representative and a copy for fire department files. This process was very cumbersome, and we couldn't retrieve information easily causing inefficiencies. Our overall management system for Fire Inspection and Code Enforcement was complicated and left possible room for error in various areas of inspection data retention including potential changes in contacts, geographical location, targeted inspection scheduling as well as required return dates for re-inspection.

Since we implemented CityReporter, we have been very impressed with our results for our Occupancy inspections and platoon crews in-company inspections. The software is very flexible, so we were able to customize our areas and forms to best fit our workflow. We are now able to easily pull up information on any location with all previous data clearly available. Moving away from our old process, gave us control over our forms and provided us with a more streamline process so we don't miss any valuable information or inspections. This new process also has provided our department to find valuable efficiencies in the form of data management as well as streamlines our inspection report resulting in overall time efficiencies related to initial inspections, follow-up re-inspections and calculated scheduling for both our Inspection Division as well as our crew inspections.

We would highly recommend CityReporter for their Fire Prevention and Code Enforcement software.

Sincerely,

Mike Russell
Deputy Fire Chief
City of Moose Jaw